

Parent Consultation Report – March 2026

Overview

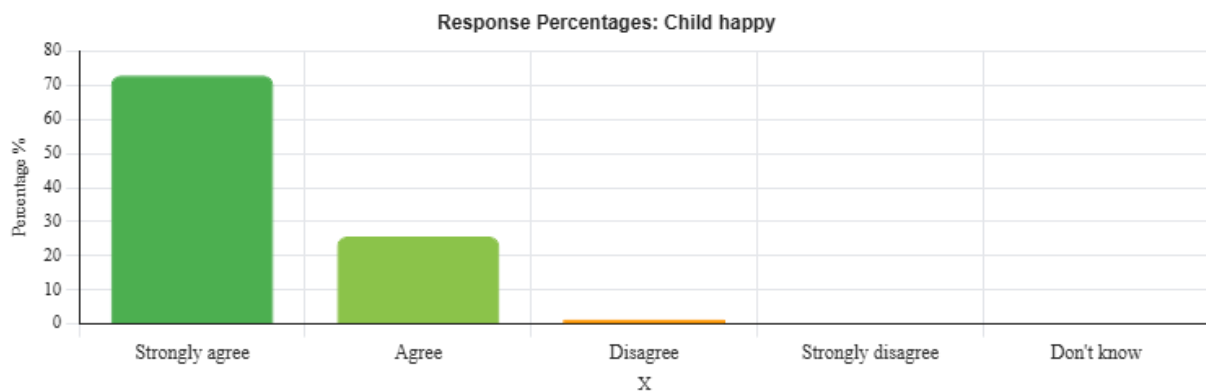
A total of **144 parent responses** were recorded across the survey. Overall, the results indicate **high levels of parental satisfaction**, particularly around children’s happiness, safety, and the school’s support for learning.

Summary of Results

1. My child is happy at this school

- **Strongly agree:** 105
- **Agree:** 37
- **Disagree:** 2
- **Strongly disagree:** 0
- **Don’t know:** 0

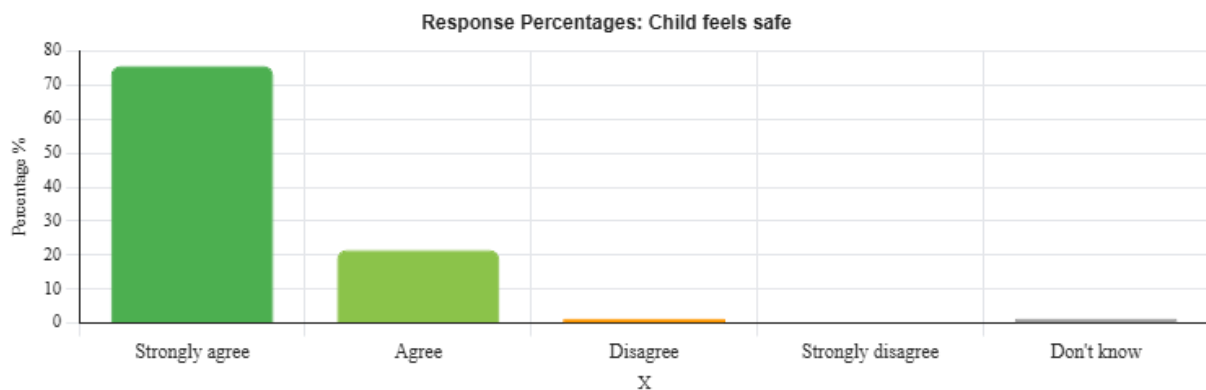
→ **98% of parents agree their child is happy.**



2. My child feels safe at this school

- **Strongly agree:** 109
- **Agree:** 31
- **Disagree:** 2
- **Strongly disagree:** 0
- **Don’t know:** 2

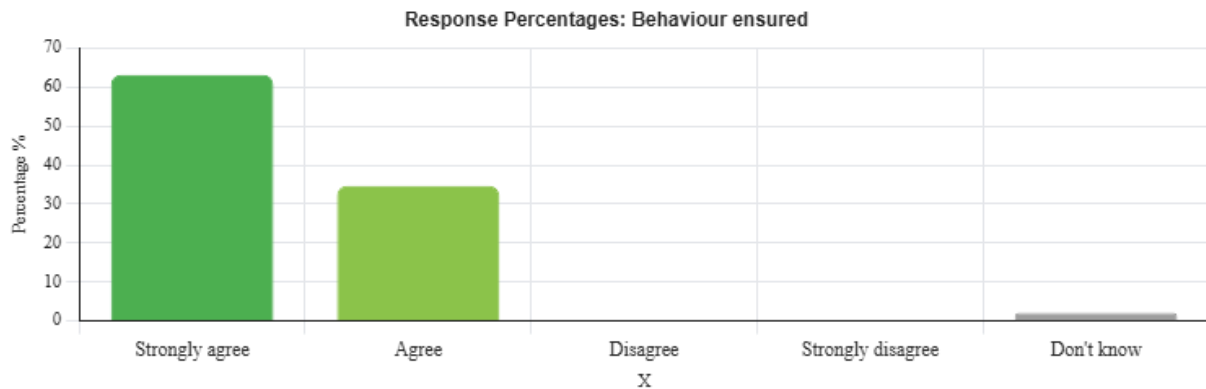
→ **97% of parents believe their child feels safe.**



3. The school makes sure pupils are well behaved

- **Strongly agree:** 91
- **Agree:** 50
- **Disagree:** 0
- **Strongly disagree:** 0
- **Don't know:** 3

→ 98% positive responses, with some uncertainty (3 parents).



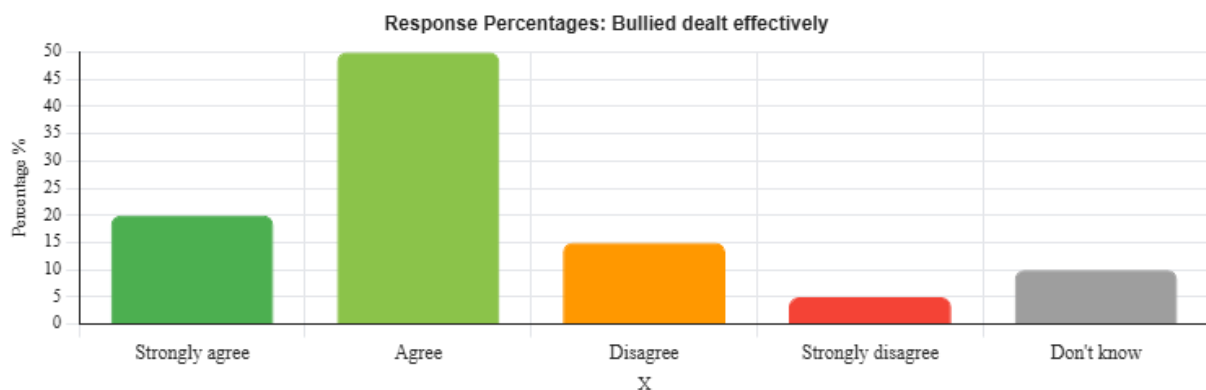
4. My child has been bullied at school (Yes/No)

- **Yes:** 20
- **No:** 124

Among the 20 who said **Yes**, responses to how effectively bullying was dealt with were:

- **Strongly agree:** 4
- **Agree:** 10
- **Disagree:** 3
- **Strongly disagree:** 1
- **Don't know:** 2

→ 70% of parents who reported bullying felt it was dealt with effectively.



5. My child has SEND

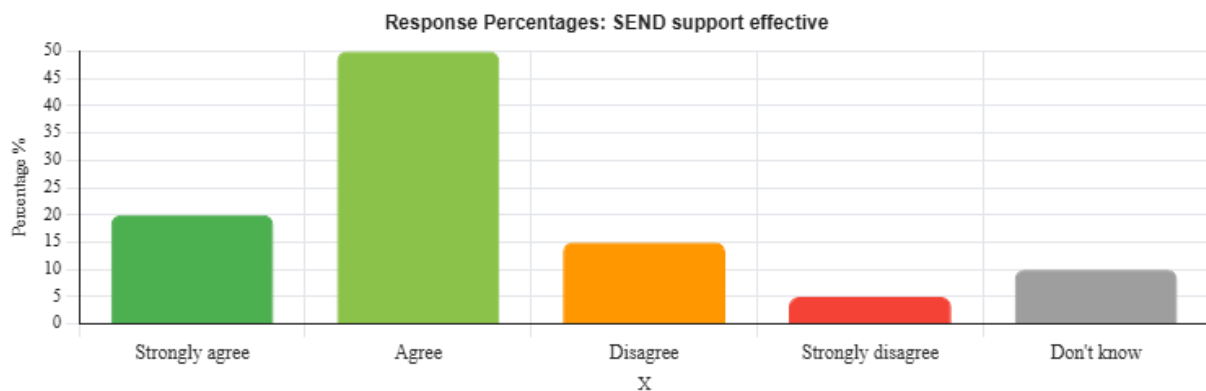
- **Yes:** 23
- **No:** 119

Among the SEND group, on whether the school gives the support needed:

- **Strongly agree:** 4
- **Agree:** 10
- **Disagree:** 3
- **Strongly disagree:** 1
- **Don't know:** 2

→ **61% of SEND parents agree support is effective.**

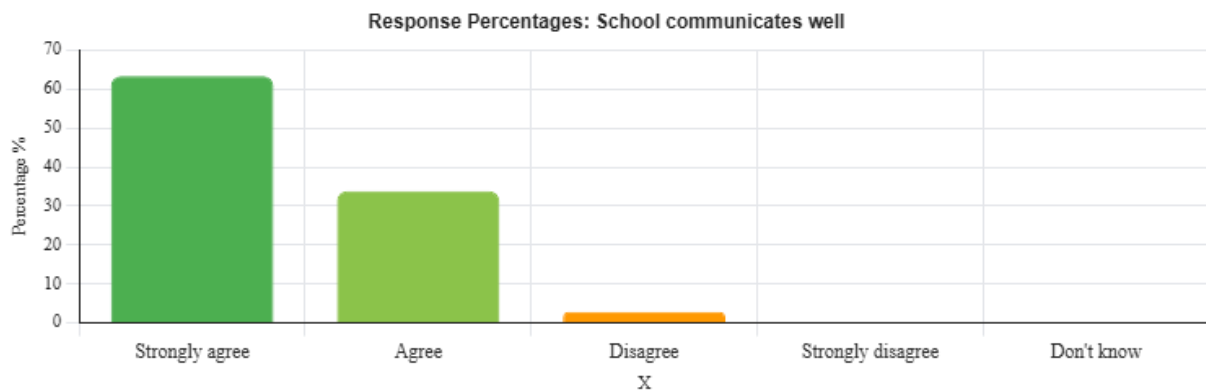
→ **17% disagree.**



6. The school communicates well with me

- **Strongly agree:** 90
- **Agree:** 48
- **Disagree:** 4
- **Strongly disagree:** 0
- **Don't know:** 0

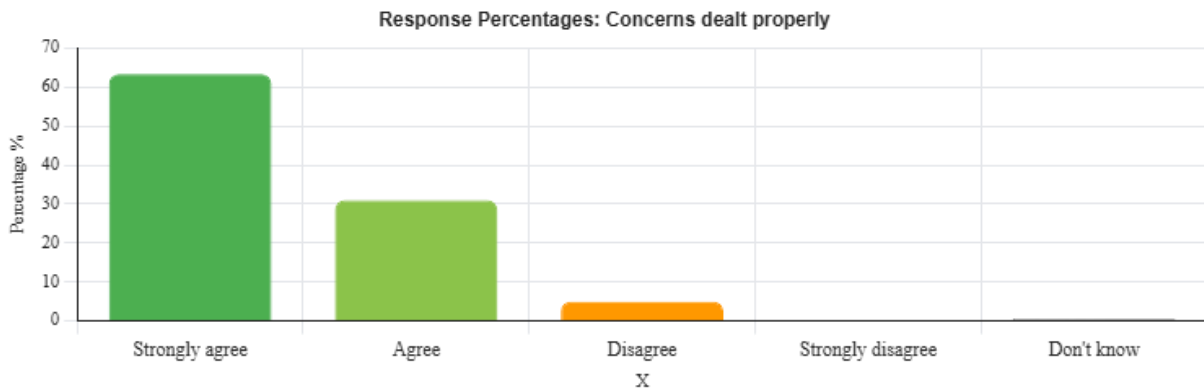
→ **96% positive responses.**



7. Concerns raised with the school are dealt with properly

- Strongly agree: 90
- Agree: 44
- Disagree: 7
- Strongly disagree: 0
- Don't know: 1

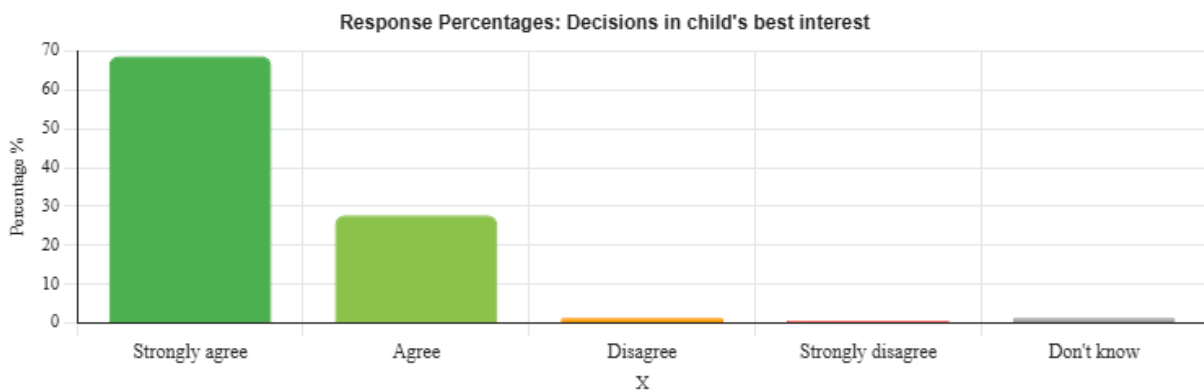
→ 93% positive; small number unsure or disagree.



8. Decisions made by the school are in the child's best interests

- Strongly agree: 99
- Agree: 40
- Disagree: 2
- Strongly disagree: 1
- Don't know: 2

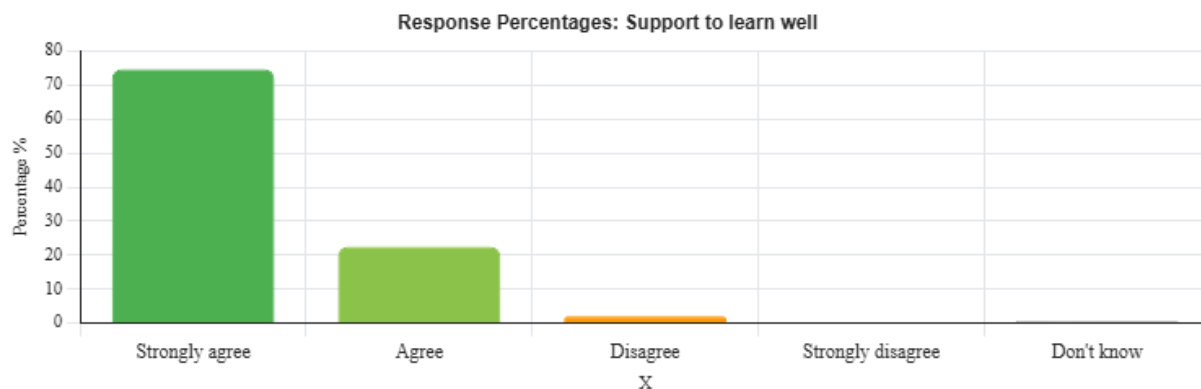
→ 97% positive.



9. My child receives the right support to learn well

- Strongly agree: 106
- Agree: 32
- Disagree: 3
- Strongly disagree: 0
- Don't know: 1

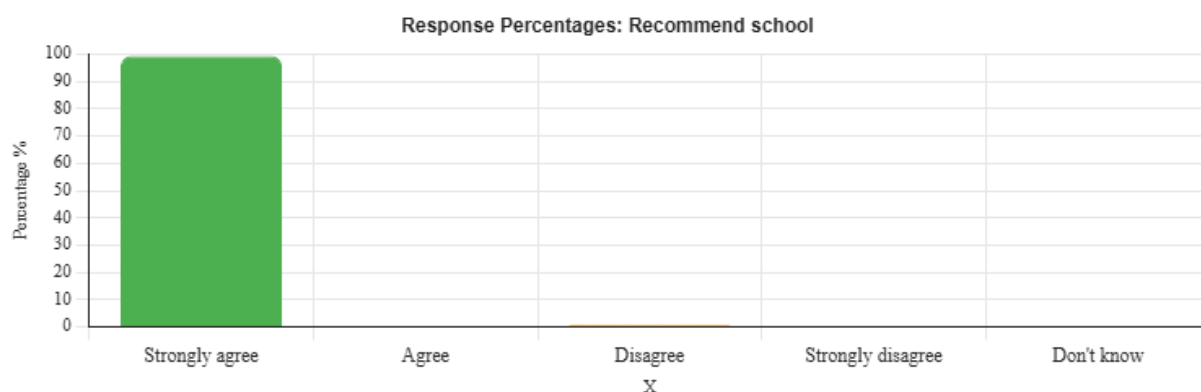
→ 96% positive views on learning support.



10. I would recommend this school to another parent

- **Strongly agree / Agree:** 136
- **Disagree:** 1
- **Strongly disagree:** 0
- **Don't know:** 0

→ **99% would recommend the school.**



Key Strengths Identified

Children's happiness and safety

Very strong positive feedback (over 95% agreement) suggests a highly nurturing environment.

Behaviour and learning support

Parents overwhelmingly agree the school promotes good behaviour and provides strong academic support.

Communication and handling of concerns

Parents feel well-informed and trust the school to respond properly when issues arise.

Overall school reputation

The exceptionally high recommendation rate indicates strong parental confidence.

Areas for Consideration

Bullying Response

Although only 20 parents reported bullying:

- **70% felt it was handled well,**
- **20% disagreed,**
- **some uncertainty existed (2 parents).**

This may indicate a need to **further communicate processes, follow-up actions, or review consistency** in practice.

SEND Support

While the majority of SEND parents gave positive feedback:

- **17% expressed concerns,**
- **some uncertainty remained.**

The school may wish to focus on **SEND communication, timely reviews, and clarity of support strategies.**

Conclusion

The survey results reflect a **very positive culture**, strong parent-school relationships, and high satisfaction across almost all areas. While a small number of parents expressed concerns about bullying responses and SEND provision, the overall picture is one of **trust, safety, happiness, and effective support for pupils.**

Comments made by Parents:

“Website does not have a full year view of holidays; we have to scroll through to find Key Dates to plan ahead”

You said – we did:

We have contacted the website builder to combine the 3 separate calendars into one that will show ALL information – this will be available under Parents’ Information/Calendar. The key dates have been added as a PDF attachment to the section Term-Dates for easier viewing.

“Would appreciate being kept up to date on anything we need to know regarding events/trips as early as possible”

You said – we did:

Parents told us they wanted more advance notice of school trips, including dates and costs, so they could plan ahead and pay in a way that suited them.

This year, we changed the way school trips are organised and communicated.

- All trips are now booked by the end of September, giving families plenty of advance notice.
- As soon as a trip is confirmed, it is added to Scopay, allowing parents to pay in instalments if they choose.
- Trip information is also shared on each class's Dojo page at the start of the relevant half term.

Despite these changes, we have realised that Dojo posts can get lost because of the number of messages shared. This means some families are still missing information about upcoming trips.

To make this clearer for everyone, we are introducing a School Visit & Event Diary.

- Every Monday, we will post a diary on the School Story.
- This will show all trips and events for the next two weeks, across all classes.
- Parents will have a single, central place to check for upcoming dates and reminders.

“A brilliant school that looks after their students and communicate effectively and clearly with parents. Couldn't ask for a better school”

“My child loves Maths and would love to see Maths Ambassador roles created”

“Flawless – attentive!”

“Thank you for all your hard work! Can't fault the care/support our daughter receives”

“Both our children are really happy here, the staff are really supportive and, as a teacher myself, I really value all that you do and appreciate the hard work the staff put in”

“Excellent school, highly recommend. Supportive, notice and act on any issues. Deal with all issues immediately and effectively”

“My child has thrived at CW. She is confident and happy”

“My child has made excellent progress and loves school every day. She enjoys being part of the community with her roles in school”

“My child looks forward to coming to school. I feel she is thriving at Captain Webb. Thank you for all your hard work and dedication to the children 😊”

“My child is very happy here and he enjoys coming to this school”

“Both my children have been given lots of opportunities at Captain Webb”

“Great support, helped both my children with emotional needs”

“I'm constantly impressed with my child's development at Captain Webb. My thanks to all the staff”

“My child is very happy at Captain Webb well done all teachers and staff 😊”

“My child loves coming to school – she is getting on really well”

“Teachers go above and beyond to make sure my children reach their potential and, more importantly, are happy. They are thriving at school! Thank you so much!!”

“Lovely supportive school”

“I am very happy with how my grandchildren are being taught”

“More Afterschool clubs and rotate the day so not always on a day my child cannot attend”

“My child is happy at CW which gives me peace of mind”

“Great additional opportunities such as trips, themed days etc. to enrich learning. Performance opportunities available to every year group through nativities etc.”

“Very good school, great staff, no issues or concerns, both children happy within school”

“Keep up the amazing work CW team!!”

“The school go above and beyond in everything they do”

“Any issues I’ve had they have been dealt with”

“Really appreciate the school’s contribution towards my son’s development”

“I am a little disappointed in the removal of Treat Snack Friday. I this initiative was great to look forward to at the end of the school week...”

Sadly, treat Friday had to be removed because of the new Government Policy on Healthy Eating in Schools, which stipulates what food schools can allow children whilst on site. Changes also have also had to be made to school dinners and breakfast club menus to fall in line with guidance.

“I am very happy with the level of support offered at school. Lots of After-School Club opportunities and school trips (some schools have minimal trip opportunities). My child thrives at this school and is making excellent progress due to attentive staff who engage appropriately”

“Brilliant school, great communication, very supportive”

“Very nice school, with nice set up. Very good communication and updates”